

March 30, 2020

Dear Valued Customer:

Pactiv has had two employees in the U.S. test positive for the COVID-19 virus. The first employee works at Pactiv's plant in Frankfort, IL. The second employee works at Pactiv's plant in Bedford Park, IL. Each employee reported experiencing symptoms associated with the COVID-19 virus to management late last week. The employees were placed on immediate leave from work and underwent testing and received the test results over the weekend. These are the first reported cases of Pactiv employees testing positive for the COVID-19 virus.

Pactiv has responded to these cases based on medical advice from health experts and information provided by the U.S. Center for Disease Control and in compliance with all federal, state and local health laws. Among other things:

- 1) Pactiv has interviewed the two employees, who helped Pactiv map out the physical and individual points-of-contact that the employees had in the workplace in the days leading up to the employees experiencing symptoms associated with the COVID-19 virus.
- 2) Pactiv has cleaned and disinfected areas in the workplace in which the two employees had physical contact using disinfecting solutions recommended by the CDC and permitted by the FDA.
- 3) Pactiv has placed several co-workers who had close or prolonged contact with the two employees on leave from work out of an abundance of caution.
- 4) Pactiv has informed its workforce but has not revealed the identities of the two employees out of respect for their rights of medical privacy. Pactiv continues to reinforce with its workforce the critical importance of proper hygiene and social distancing in the workplace and the need to immediately report any symptoms associated with the COVID-19 virus to Pactiv management.
- 5) Pactiv will not release products handled by the two employees to customers until the products have been held for a sufficient duration to eliminate any trace of the COVID-19 virus that might be on them. Pactiv is following health expert advice in determining the proper holding period based on the types of materials handled.
- 6) Pactiv is continuing benefits, and will be providing financial support, for all employees that Pactiv has placed on leave as a result of these cases.

Pactiv will follow this same approach on any future cases of individuals working in Pactiv facilities who test positive for the COVID-19 virus. Pactiv will provide information on future cases on the company website at www.pactiv.com.

Because Pactiv is part of the food supply chain and critical infrastructure of the U.S., Canada and Mexico, Pactiv is continuing to operate all of its plants and warehouses in these countries. By doing so, Pactiv continues to employ thousands of workers, supply thousands of customers and provide products that millions of people depend on in purchasing, serving and consuming food on a daily basis. Thank you for your business and support during this challenging time. We will get through this together by supporting and looking out for one another.

Respectfully,

John McGrath
Chief Executive Officer
Pactiv LLC